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yourcarehealthplan.com

**Are you wondering... “How do I add my unborn baby to my insurance?”
 If you have Medicaid/Medicaid Managed Care, we’re here to help.**

*If you applied through NY State of Health (Exchange), please see the phone number below.
 If you have an open case with your county’s Department of Social Services, please contact your caseworker.
 If you don’t have your caseworker’s contact information, see below:*

COUNTY	APPLIED THROUGH	CONTACT INFO	PHONE NUMBER	ADDITIONAL NOTES
ERIE	Exchange	NY State of Health	1.855.355.5777	
	Dept. of Social Services	Medicaid Call Center	716.858.6244	
ALLEGANY	Exchange	NY State of Health	1.855.355.5777	
	Dept. of Social Services	Allegany County	585.268.9622	
CATTARAUGUS	Exchange	NY State of Health	1.855.355.5777	
	Dept. of Social Services	Cattaraugus County	716.373.8010 Ext. 3500	
CHAUTAUQUA	Exchange	NY State of Health	1.855.355.5777	*You may be asked to provide pregnancy verification from your OB/GYN
	Dept. of Social Services	Chautauqua County	716.661.8200	
WYOMING	Exchange	NY State of Health	1.855.355.5777	
	Dept. of Social Services	Wyoming County	585.786.8900	
ONTARIO	Exchange	NY State of Health	1.855.355.5777	
	Dept. of Social Services	Ontario County Last Name: A-K (Elaine Akens)	585.396.4062	
		Ontario County Last Name: L-Z (Janet Anderson)	585.396.4069	
MONROE	Exchange	NY State of Health	1.855.355.5777	*Members who know their Case ID can use the online search tool to find their caseworker’s name and phone number – http://www2.monroecounty.gov/hs-index.php If you do not know your Case ID, please call: 585.753.2750
	With or Without SNAP Benefits	Community Medicaid Unit	585.753.2760	
	With TANF (cash assistance)	Caseworker*	N/A	

Need help contacting the Exchange? Please call one of our Facilitated Enrollers at 1.866.273.6121